

## **Update from Alan R. Henderson, Mayor and Township Committee**

March 20, 2020

NJ 211 - March 20, 2020

NJ 211 is working around the clock to help the residents of New Jersey find the help they need during these difficult times. We are working closely with the NJ Department of Health and the Office of Emergency Management to stay abreast of all of the Executive Orders and mandated closures as well as the government services that are being initiated in response to the COVID-19 pandemic. We are also in direct contact with the many members of our VOAD (Volunteers Organizations Active in Disasters) community. As organizations create short-term resources in local communities, we are sharing that information with the public.

Please visit our website ([nj211.org/coronavirus-covid-19](http://nj211.org/coronavirus-covid-19)) for the most up-to-date listing of government response resources and short-term community resources. We will post these as they become known to us on this page.

Live help on COVID-19 information is also available. Speak to a healthcare professional by dialing 1-800-222-1222 or 1-800-962-1253. For general information & basic needs, dial 211.

Our call volume has intensified this week and our staff (many of whom are working remotely) is working diligently. Despite this, Call/Text/Chat wait times are longer than usual. We are doing our best to serve each caller. Your patience and understanding is appreciated.

One way you can stay informed about the latest news related to COVID-19 is to sign up for our automated text alert and notification system. Simply text NJCOVID to 898-211 to be added to the system. Messages such as expanded business closures and the opening of the Bergen County test site were sent last night. Help us to help you stay informed. Sign up for this alert notification system and share this information with friends and family who live in New Jersey.